

CHURCH STREET T A V E R N



TERMS AND CONDITIONS – UPDATED MAY 2018

TABLE RESERVATIONS

1. CHILDREN

We welcome children of any age and have a number of high chairs available. Please state your requirement upon booking and we will allocate a high chair to your party providing they are available.

2. DIETARY REQUIREMENTS

We are able to cater for most dietary requirements if informed in advance. There is a specific box later in the booking process that enables you to make us aware of any requests.

3. CONFIRMATION

All bookings will be confirmed by email to the email address provided by you. A reminder will be sent 24 hours before your booking. A post dining email will be sent 24 hours after your booking to allow you to inform us of anything that was amiss during your visit.

4. ONLINE RESERVATIONS

We are able to take reservations for up to six people online. For all reservations of more than six, please call us.

5. ALLOCATED TIME

We do double book tables with a guide time of two hours for each booking. The first booking always takes precedence and the second booking always informed at the time of booking that the table has a prior booking. If your needs are different to this, we are more than happy to accommodate them, just leave a note during the booking process.

6. CANCELLATIONS

Please let us know if you wish to cancel your table, even if it is up to 15 minutes before your booked time. No shows are seriously detrimental to the success and well being of our business. If you fail to cancel a table and do not show, we will be unable to book a table for you in the future.

7. CHARGES

Please note we may require a valid credit card number to confirm bookings. Unless we specifically refer to a 'refundable deposit' we do NOT charge anything to the credit card unless there is a 'no show' of which we have no prior notice. Refundable deposits are credited in full to your account balance on payment on departure.

8. MARKETING

By selecting to receive marketing when you make your booking with us, you are opting into our marketing programme. This means you will receive a maximum of one email per month about our products and services, occasionally surveys and the opportunity to enter competitions. If you opt in in

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error and you do not wish to receive marketing material from us, please email the contact address on the email you receive with 'Unsubscribe' as the subject. For full details of our Privacy Policy that explains how we comply with GDPR (General Data Protection Regulation), the DPA (Data Protection Act) and the PECR (Privacy and Electronic Communications Regulations), please see our website.

9. TERMS

By using our booking system, you agree to our Terms and Conditions.